

SUPPORT COORDINATION

Managing an NDIS plan can be just plain confusing. With so many providers and services it's difficult to know where to turn.

Our Support Coordinators are here to listen, learn your goals, connect the dots and help you make the most out of your NDIS plan.

WHAT DOES A SUPPORT COORDINATOR DO FOR ME?

Your Support Coordinator is an NDIS whiz! They are experts at making sense of all the jargon and helping you to understand and use your plan to reach your goals!

This includes:

- Teaching you to understand the NDIS process and best use your funding.
- Helping you uncover your goals and ensure your NDIS plan works towards these.
- Connect you with a network of the best, local providers and services for your goals and strengthen your support systems.

Step in when there are any issues around service delivery or points of crisis.

With the above skills, Support Coordinators don't just 'do the thing' – they empower YOU to 'do the things' to achieve your own goals!

There are different levels of Support Coordination available:



SUPPORT
CONNECTION



COORDINATION
OF SUPPORT



SPECIALIST SUPPORT
COORDINATION



 **Mai·Wel**
Full of Possible



OUR SUPPORT COORDINATION SERVICES

Option 1: Support Connection

Support Connections is best if you need:

- Assistance to understand your plan
- Options and connections with NDIS and other meaningful support options in your area (such as community programs, allied health professionals etc.)
- Help to strengthen your ability to coordinate supports on your own

Option 2: Coordination of Support

This is the most common Support Coordination service! Most people receive this level of assistance, which includes everything from Support Connections and:

- Help to design the right mixture of supports and services to pursue your goals and maintain your quality of life
- Work with you, your family, and carers to build confidence and resilience to coordinate not only supports but your life more independently.

Option 3: Specialist Support Coordination

Some situations can be more complex, or you may be experiencing a crisis that requires specialist support. Your Specialist Support Coordinator will provide:

- Help to address barriers and reduce the complexities with the help of a strong support network
- Be an advocate for you with your support networks and other parties to coordinate and smoothly deliver your plan
- If ever in a crisis situation, they will step in to ensure you're getting consistent and tailored services.

HOW TO GET STARTED

WANT TO CONNECT WITH ONE OF OUR SUPPORT COORDINATORS?



GET IN TOUCH WITH OUR INTAKE TEAM AT

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MAIWEL.COM.AU/SERVICES/SUPPORTCOORDINATION/