

THE BULLETIN

16 March 2020



www.maiwel.com.au

Coronavirus (COVID-19)

WHAT YOU NEED TO KNOW

- Coronavirus (COVID-19) is known to present symptoms including a runny nose, sore throat, dry cough, fever and difficulty breathing.
- Coronavirus is most likely to spread between people through:



direct close contact with a person with a confirmed infection, and/or



touching objects or surfaces that have been contaminated and then touching your mouth or face.

THINGS TO REMEMBER

It is important to remember that most people who have symptoms such as fever, cough, sore throat or tiredness most likely have a cold or other illness - not Coronavirus. It's important to:



make sure you wash your hands regularly with soap and water, before and after eating, and after using the toilet,



cover your cough and sneeze, dispose of tissues and wash your hands,



if you are unwell, avoid contact with others and do not attend work or services,



if you have a family member who is unwell, make sure they stay home and get better and do not attend work or services,



if you are **not** sick, there is no need to change your daily routine, but taking these precautions can help protect you, your friends, family and those in our community.

WHAT MAI-WEL IS DOING

- We have a management plan in place that is guiding our response to the virus.
- We are providing refresher training to staff on infection control.
- All Mai-Wel events have been postponed. This decision has been made in the interest of participant, staff and public health.
- Dates for future events will be set for later in 2020. If you have purchased a ticket to the Gala Ball, these will be honoured.
- We will continue to provide information to staff, participants, families and carers on the Coronavirus and any impacts it may have on the organisation.
- **Mai-Wel will send staff and participants home from work or services if they appear unwell.**

OTHER THINGS YOU CAN DO

We know that this information can be confusing and you may have questions about whether you should attend your services.

If you have questions, please contact your usual Support contact or alternatively, call 4057 2900 so we can direct your call to the right person.



For more information about Coronavirus, the risks of the virus and how to stay safe, head to www.health.gov.au.

MAITLAND

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